

# Your NHS services explained

Choosing which service is right for you at a given time may not always be easy; often you have more than one option. Use the checklist below to guide you if you're not sure where to start.



**Ask your local pharmacist for advice** - they can provide confidential, expert advice and treatment for a range of common illnesses and complaints, without having to wait for a GP appointment. Pharmacists are experts on medications and can offer advice and answer queries.



**Make an appointment with your GP** - if you are feeling unwell, unless it is a life threatening emergency.



**Visit a walk-in centre** - for minor ailments, minor illnesses, non-emergency medical problems.

Haywood Walk-in Centre, 01782 673500, High Lane, Burslem ST6 7AG (appointment not required) open Mon-Fri 7am-9.30pm Sat-Sun 9am-9.30pm

Hanley Primary Care Access Hub, 0300 123 6759, 69-71 Stafford Street, Hanley ST1 1LW (appointment not required) open daily 8am-8pm

Midway Medical & Walk-in Centre, 01782 663757, Morston House, Newcastle-under-Lyme ST5 1QG (ring for an appointment) open daily 8am-8pm

**Minor Injuries Unit.** If you have an injury which is not serious, you will receive treatment far quicker here than going to A&E. MIU have x-ray facilities and can treat sprains & strains, cuts & grazes, rashes, ear infections, broken bones, wound infections, minor burns & scalds, minor head injuries, insect stings & animal bites, minor eye injuries, injuries to the back, shoulder and chest.

Leek Moorlands Hospital MIU Ashbourne Road, Leek ST13 5BQ tel: 01538 487103 8am-8pm Mon-Sun

Buxton Hospital MIU London Road, Buxton SK17 9NJ tel: 01298 212208 8am-10pm Mon-Sun

Haywood Hospital MIU High Lane Burslem ST6 7AG tel: 01782 673500 7am-10pm Mon-Fri, 9am-10pm weekends



**Call NHS 111** - if the surgery is closed and you urgently need medical help or advice but it's not a life threatening situation. You can also call NHS 111 if you're not sure which NHS service you need.



**Call 999** - for critical or life threatening situations. The department provides immediate clinical care for people who are seriously ill or injured.

**THINK TWICE BEFORE GOING TO A&E**